

Accessibility of hackney carriages survey results

Total responses to survey - 21

Valid percentages are based on the number of people that have responded to the question with a valid answer.

Q1 Have you used a Central Bedfordshire hackney carriage (taxi)?

	Count	Valid %
Yes	9	43
No	12	57
Total	21	100

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Q2 How many single journeys do you use a hackney carriage for per week?

	Count	Valid %
None	1	13
1	3	38
2	3	38
4-6	1	13
Total	8	100

Q3 When you use a hackney carriage for your travel, do you: (Please tick all that apply)

	Count	%
Book in advance through an operator	7	33
From a taxi rank	1	5
Hailed in the street	1	5

Q4 Are you a wheelchair user?

	Count	Valid %
Yes	3	14
No	18	86
Total	21	100

Q5 Are you permanently confined to a wheelchair?

	Count	Valid %
No	2	100
Total	2	100

Q6 Do you have difficulty walking

	Count	Valid %
Yes	14	70
No	6	30
Total	20	100

Q7 Do you have a sight impairment?

	Count	Valid %
Yes	6	32
No	13	68
Total	19	100

Q8 Do you have a hearing impairment?

	Count	Valid %
Yes	2	11
No	17	89
Total	19	100

Q9 Do you need to be accompanied when you travel in a taxi?

	Count	Valid %
Yes	2	10
No	18	90
Total	20	100

Q10 Can you transfer from your wheelchair to a car seat by yourself?

	Count	Valid %
Yes	1	50
No	1	50
Total	2	100

Q11 Do you require a swivel seat to access a vehicle?

	Count	Valid %
No	2	100
Total	2	100

Q12 Do you need help to get into a vehicle?

	Count	Valid %
No	2	100
Total	2	100

Q13 What type of taxi would best meet your needs? (Please tick all that apply)

	Count	%
Saloon Car	11	52
Hatchback car	9	43
Fully accessible vehicle	6	29
8 seater carrier	4	19

Q14 Do you have any comments on how Central Bedfordshire taxi's could better meet your needs?

Only in the description as above. More help from the driver as regards getting in and out of the vehicle even if it is just opening the door for you and helping with getting shopping in and out of a taxi. This I am sorry to say is quite rare.

If I needed to use taxis, I would not be able to afford them. I have to rely on my friends with cars and Dial-a-Ride. I may not be able to afford that when they declare the forthcoming fares.

I have a mobility scooter and a blue badge

I only use a taxi once a month

Disability aware. Reliability. Help.

I personally do not use taxis - like most of us here - I cannot afford to use them. There are others here who have to have help to get to hospitals etc and who do use taxis. Most of us use 'helping hands' when going to the hospital but they only take us there. We have to make other arrangements to get home.

No, our driver is always on time and is very professional at his job.

Q15 Are you

	Count	Valid %
Female	12	60
Male	8	40
Total	20	100

Q16 What is your age?

	Count	Valid %
20-29 yrs	1	5
30-44 yrs	1	5
45-59 yrs	4	20
60-64 yrs	1	5
65-74 yrs	6	30
75+	7	35
Total	20	100

Q17 Do you consider yourself to be disabled?

	Count	Valid %
Yes	15	79
No	4	21
Total	19	100

Q18 If you answered 'Yes' to the last question, please state which of the following best describes your disability.

	Count	%
Physical	11	73
Learning	3	20
Sensory	2	13

Q19 To which of these groups do you consider you belong?

	Count	%
White British	18	95
Mixed	1	5
Total	19	100

Respondents home towns (based on postcode data provided)

	Count	Valid %
Dunstable	6	33
Houghton Regis	4	22
Barton-le-Clay	2	11
Caddington	2	11
Linslade	2	11
Beeston	1	6
Leighton Buzzard	1	6
Total	18	100